

## Food Safety Culture PDG

**Attendees:** Melody Ge (Chair), Tia Glave Vice Chair), Sultan Al Taher, Kitty Appels, Alphajou Bah, III, Brita Ball, Mat Bartkowiak, Micah Black, John Boyce, Astrid Cariou, Kaicie Chasteen-Ko, Han Chen, Polly Courtney, Alison Cousins, Matthew Curtis, Connie Fisk, Tom Ford, Elise Forward, Todd Frantz, Enrique Garcia, Corrie Goodwin, Ben Graves, Stephen Grove, Heather Hart, Aaron Huckabee, Indu Aashritha Idumalla, Lone Jespersen, Jon Kimble, Paula Klassen, Larry Kohl, Vijay Krishna, William Lachowsky, Ryan Lane, Aaron Lavallee, Gina Lorenzi, Yvonne Masters, Jennifer McEntire, Jesse Miller, Molly Mills, Eric Moore, Laura Nelson, Angela Nguyen, Carolina Prates, Robert Price, Jamie Richards, Briseida Rios, Lisa Robinson, Ofelia Rodriguez Garcia, Catherine Rolfe, Kristen Saniga, Dina Scott, Katherine Sierra, Mistelle Signor, Eugenia Silva, Sarah Smith-Simpson, Pauline Spagnoli, Jonathan Stokes, Jill Stuber, Vianca Tashiguano, Deepa Thiagarajan, Jennifer Turpin, Akhila Vasam, Johnny Velasco, Lea Wachowich, Carol Wallace, Chun Wang, Andrew Wilson, Anett Winkler, Michael Wood, Laís Zanin.

**Number of Attendees:** 69.

**Meeting Called to Order:** Sunday, July 14, 2024, 8:30 a.m. Pacific Time.

**Old Business:** None.

**New Business:** New Research Presentation: Impact of Frontline Employee Training in Food Manufacturing. Objective: To evaluate and enhance training practices in food manufacturing, focusing on how to improve workforce performance. Methodology: Survey conducted in January–February 2024 with 885 food industry professionals from over 3,000 locations. Key Findings: Common training challenges include scheduling, resource management, and training effectiveness. Effective training practices involve regular quizzes, on-the-job assessments, and strong cross-training programs. Motivated employees are twice as likely to identify and address risks. Best Practices for Improving Food Safety Performance: Implement strong training reinforcement. Use site-specific training content. Assess training comprehension with quizzes and on-the-job evaluations. Provide at least 20 hours of annual training. Include cross-functional team members in training management. Utilize a robust cross-training program. Maintain employee engagement and motivation. 2023–2024 Highlights: Accepted proposals and the launch of the "Attain Better Culture Toolkit." Increased PDG participation. Breakout Sessions: Group 1: Understanding your audience. Group 2: Rewarding and correcting behaviors. Group 3: Skills beyond technical knowledge for a positive culture. Group 4: Continuous improvement methods. Group 5: Verifying the effectiveness of culture methods. Future Plans for 2024 and Beyond - Monthly food safety culture webinar series.

**Recommendations to the Executive Board:** None.

**Next Meeting Date:** Sunday, July 27, 2025, Cleveland, Ohio.

**Chairperson Name:** Melody Ge